



## WARRANTY

*For branded products*

Client Name		
Product		
Purchase Date	Serial #	
Invoice #	Order #	
Warranty Period	Exclusions	
Warranty Provided by		
Warranty Type <b>ONSITE / RETURN TO WORKSHOP</b>	Period, if OnSite	Other

### Who is responsible for this warranty?

The manufacturer or the distributor or the service provider of the product, as indicated above, is responsible for this warranty. The responsibility of Computer World (CEW) is limited to logistics between the client and the authorised service provider during the warranty period. The manufacturer, or their authorised service provider, sets the terms of repair and delivery.

### What is covered in this warranty?

- Parts such as CPU Motherboard, Hard Drives, Modems, Monitor, Memory, Display or I/O Cards which form the base unit of a computer system or the peripheral written above.
- Originally installed Operating System.
- Labour & shipping/handling charges arising from the repair or replacement of parts during the **first year** of the above mentioned warranty period.
- **One-year warranty** on monitors & 3<sup>rd</sup> party parts, installed as options, with above system (See Exclusions), unless otherwise written warranty extension is made.

### What is not covered in this warranty?

- Defects resulting from normal wear and tear.
- Hardware problems arising from accidents, including, but not limited to, corruption of software/hardware by viruses; damage from fire, water, power fluctuations; abuse of equipment.
- Hardware problems to third party equipment installed to this equipment.
- Hardware/software problems resulting from client installed equipment or software.
- Third party software (excluding OS, if not user installed) and data installed in this PC or peripherals.
- Provision of stand-by units while equipment undergoes repairs.
- Attached accessories, mouse, keyboard, speakers, if not branded.

### Other terms

- The manufacturer (or CEW or the Service Provider) reserves the right to replace or repair the equipment as it deems fit. Parts replaced will not be returned to client.
- On site warranty, if indicated above, covers Abu Dhabi City limits only, unless otherwise agreed in writing.
- Replacement or repair of parts other than those listed above is at the discretion of CEW.
- The User is required to present this warranty card or proof of purchase at the time of repair.
- The User must co-operate with the workshop or technician to solve problems over the telephone, including the performance of routine diagnostic procedures.
- The standard warranty terms provided by the manufacturer of the product stands in case of dispute. In case where written warranty is given by the manufacturer, then it will supersede this warranty.

To give our <b>best effort</b> in giving <b>better service</b> to our <b>good customers</b> - <i>each and every time.</i>	<b>Location</b>	<b>Mail</b>	<b>Communication</b>
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