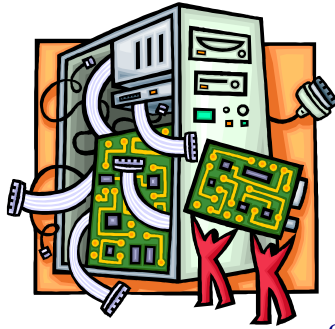


Support Services



The Core Business Principle of Computer World is IT Support Services. Support is provided on most major platforms like Windows 95/98, Windows NT, Windows 2000/2003 and SBS, Windows XP and Novell NetWare. With a strong support team of highly trained and certified support engineers and a fully equipped service facility, Computer World ensures a low turnaround time for all equipment.

Because the department's previous ISO 9001 certification was based on the Design of Computer Networks, Computer World continues with the same commitment to quality. Additional certification - probably the only one in the UAE and certainly the only one in Abu Dhabi - for Sales, Support and Assembly of Computers makes us stand-out uniquely in our field.

Our strength is obvious

General Repair Service

- PC repairs
- Printers & Plotter Repairs
- Internet setup using 56K, ISDN and ADSL services
- Video conferencing
- Printer servicing
- Monitor Servicing

Networking Service Contracts

- PC Service contracts on Per PC per Month basis
- Network service contracts on per PC per Month at site basis
- Annual Printer Service Contracts
- Branch office IT help desk services for Multinational Corporates

- Networking Software installations / Microsoft Windows 2000 Server
- Licensing of Network application software / MS Office
- Network deployment of application software
- Virus Management / Norton Corporate Anti-Virus
- Communications setup for Email using Microsoft Exchange

Office Equipment

- Copiers
- Electronic Typewriters
- Binding Machines
- Printing Calculators

The client list on the next page will show contracts that go back many years. Our commitment to our clients shows that due to the exception service we provide, *our clients stay with us* and we have grown just as they have grown.